

# INICARE SERVICES feel it... 5

A LEADING SECURITY & FACILITY MANAGEMENT IN INDIA

# **About Us**

Unicare is a Private Limited Company which has evolved to become one of the most reputable Integrated Facility Management Service providers in the market. Unicare has garnered a reputation for Industry leadership in terms of its size, Strict compliance with regulations, as well as Quality of Service Delivery in Security & Facility Management Services having focused on this segment for the past two decades.

The service offerings include Security, Housekeeping, M&E, office support, Pest Control, Landscaping & General Maintenance with direct staffing. Unicare reinforces its pre-eminence in the industry while enhancing the scope of its offerings in complete solutions for facility management. Unicare has a marquee listing of organizations.



### **Chief Executive Officer**

We don't just deliver security & facility management, we build trust, safety, consistency and long-term value for our clients. Our focus has always been on integrating people, process, and technology to create seamless safety service experiences across industries. With a vision rooted in excellence and innovation, we continue to redefine standards in integrated facility services.

Sakthivadivelan G

## **Team Experts**



#### **Chief Financial Officer**

We help clients save money through efficient outsourcing. They avoid the cost of hiring and training in-house staff. Our services allow better focus on their core business. Fixed pricing helps with easy and accurate budgeting. There are no surprise costs.

Yamuna S



#### **Chief Operating Officer**

Clients are at the heart of everything we do. Our job is to deliver reliable, high-quality service every day. We listen to what clients need and then act fast. Our team focus is simple deliver results, earn trust, and keep clients coming back.

Karthikeyan K



#### **Vice President**

A strong brand builds trust with our clients. It tells people who we are and what we stand for. Good branding helps us stand out in a crowded market. It creates a lasting impression and brings repeat business. We focus on delivering quality to back up our brand promise. Happy clients become loyal clients and they refer others.

Ramakrishnan S

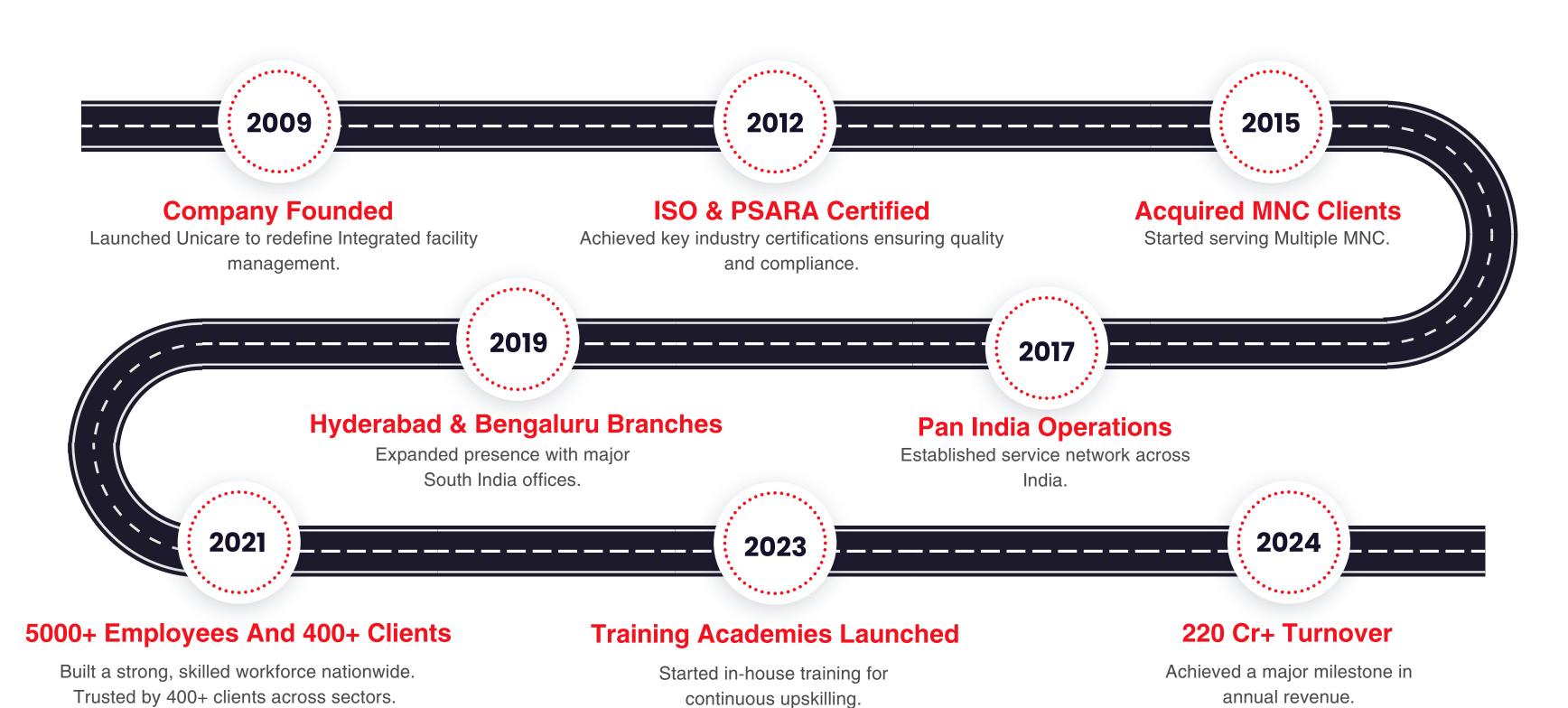


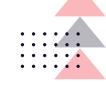
#### **Human Resources**

People are our greatest asset. Great service starts with great employees. We hire with care and train with purpose. Our goal is to build a skilled, motivated team. When employees feel valued, they perform better. A positive work culture leads to better client service. Keeping good people means better results for our company and our clients. As HR, we connect people with purpose and that drives our success.

Mahesh Kumar M

# Company Timeline





# **Key Figures**

























# Branch Office Operating all Major Cities

#### **GURGAON**

No 25, Udyog Vihar, Phase 4, Gurgaon, Haryana – 122 015.

#### **PUNE**

Kalubai Chowk, Solapur Rd, Near Fatima Nagar Junction, Opposite Croma, Wanowrie, Pune, Maharashtra 411022

#### **MUMBAI**

Naseeb Apartment, Sacred Heart School, 114, Swami Vivekananda Rd, opp. Police Station, Khar, Shiv Kutir, Khar West, Mumbai, Maharashtra 400052

#### **COIMBATORE**

NO.5,Artsan Towers, Trichy Rd, opp. Sri Bala Medical Centre Hospital, Olymbus, Ramasamy Nagar, Ramanathapuram, Coimbatore, Tamil Nadu 641045



#### **NEW DELHI**

No 1655 A1, 15th Street, Gobindpuri, Kalkaji, New Delhi – 110 019.

#### **HYDERABAD**

G-1, Sri Priya Residency, #904 Road, No 47, SBH Officers Colony, Mega Hills, Madhapur, Hyderabad, Telangana 500081 Landmark: CGR International School

#### **BANGALORE**

No,88, 5th Block, Koramangala Industrial Layout, first floor Bangalore – 560095

#### **CHENNAI - CORP OFFICE**

No.18, 2nd Floor, 1st Main Road Rajaji Avenue, Valasaravakkam, Chennai, Tamil Nadu 600087

# **Our Vision & Mission**



#### **Our Vision**

To redefine excellence in security & facility management by creating safer, more secure, hygienic and more sustainable environments where businesses thrive and people feel valued. Through innovation, integrity, and unwavering commitment, we aim to be the trusted partner that enhances lives and transforms spaces.



#### **Our Mission**

We are dedicated to creating safe, efficient, and inspiring environments where people and businesses can thrive. Through innovation, integrity, and excellence, we deliver world class security & facility management solutions tailored to our clients unique needs. Our commitment is to enhance everyday experiences, foster sustainability, and build lasting relationships based on trust and reliability

# Certification



























# What We Serve



#### **SECURITY**

We offer trained and licensed security personnel for Sectors like Commercial, Industry, Healthcare, Corporates, Properties, Residential, etc. ensuring 24/7 protection, surveillance, and access control.



#### FIRE & SAFETY

Our fire and safety solutions include fire audits, emergency planning, and deployment of trained fire marshals to ensure complete compliance and onsite readiness.



#### HOUSEKEEPING

From daily cleaning to deep sanitization, our housekeeping team delivers spotless environments with attention to detail, hygiene, and ecofriendly practices.



#### M & E

We manage M&E services including maintenance of HVAC, lifts, electrical systems, and utilities, ensuring operational efficiency and regulatory compliance.



#### **PEST CONTROL**

Our pest control services use safe, advanced techniques to eliminate and prevent infestations, safeguarding health and workplace productivity.



#### **OFFICE SUPPORT**

We provide skilled office assistants, front desk executives, and administrative support to streamline business operations with professionalism.



#### **PAYROLL**

Comprehensive payroll services ensure accurate salary disbursement, statutory compliance, and employee benefit management, all under one roof.

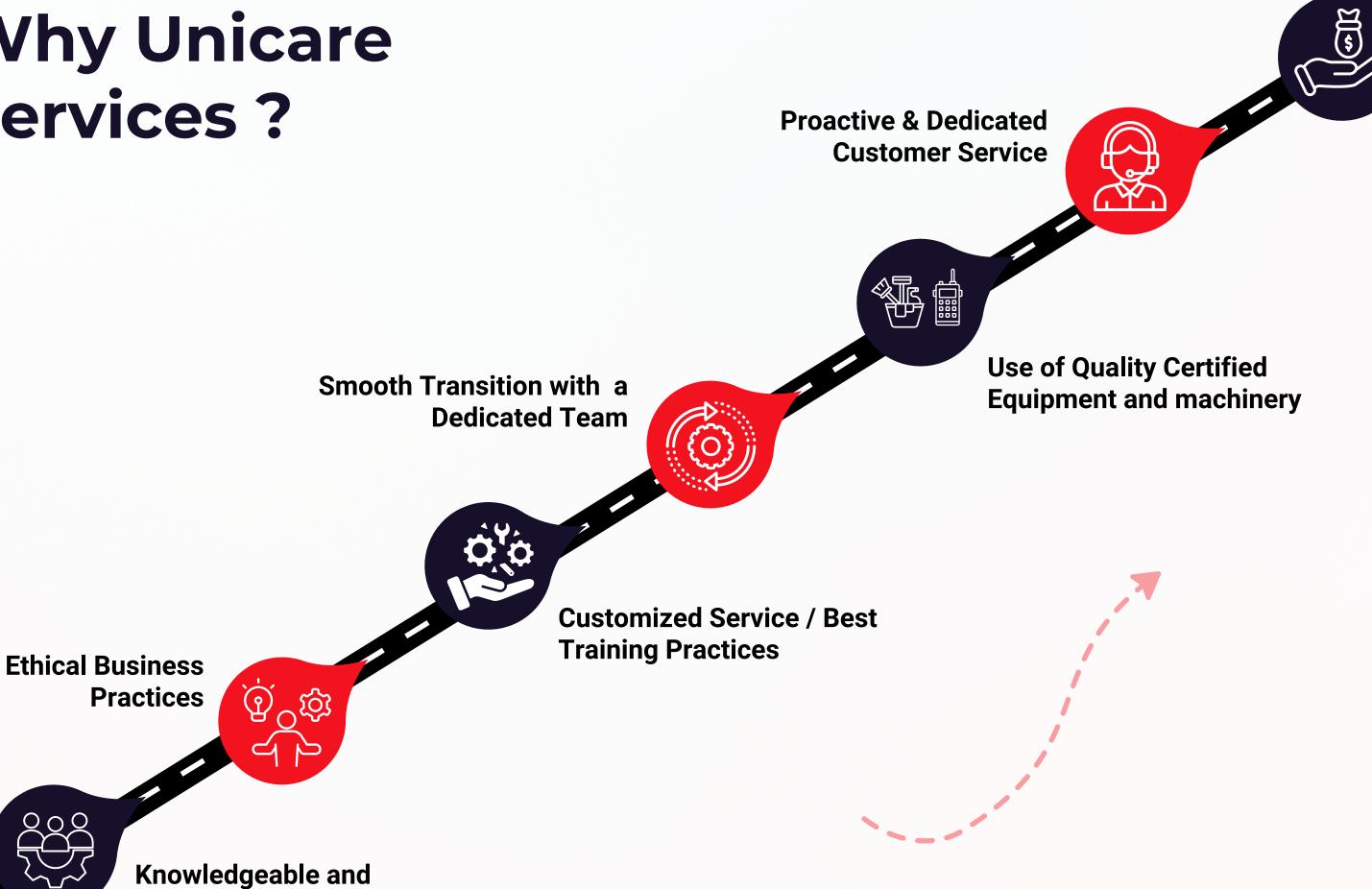


#### **LANDSCAPING**

From landscaping design to daily garden upkeep, our horticulture team enhances aesthetic appeal and promotes green, sustainable spaces.

# Why Unicare Services?

**Trained team** 



Reasonable &

**Customized Pricing** 

# **Sector We Serve**



- Commercial Office
- Business hubs
- IT parks

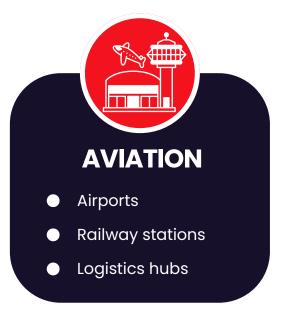






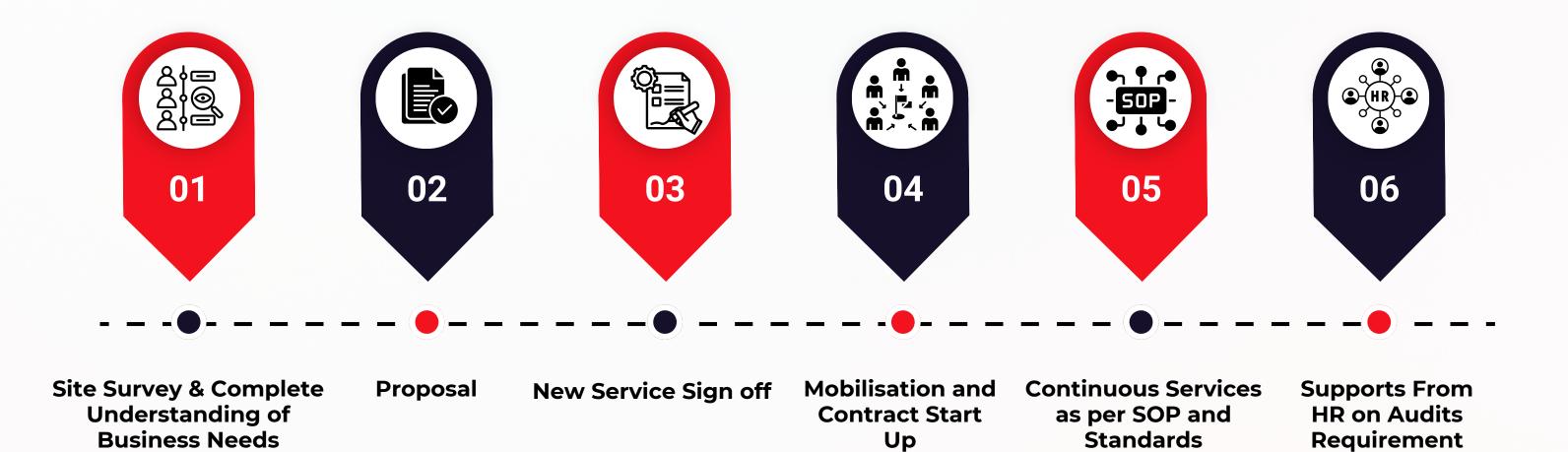








# How We Do It!



# Policies & Employee Welfare

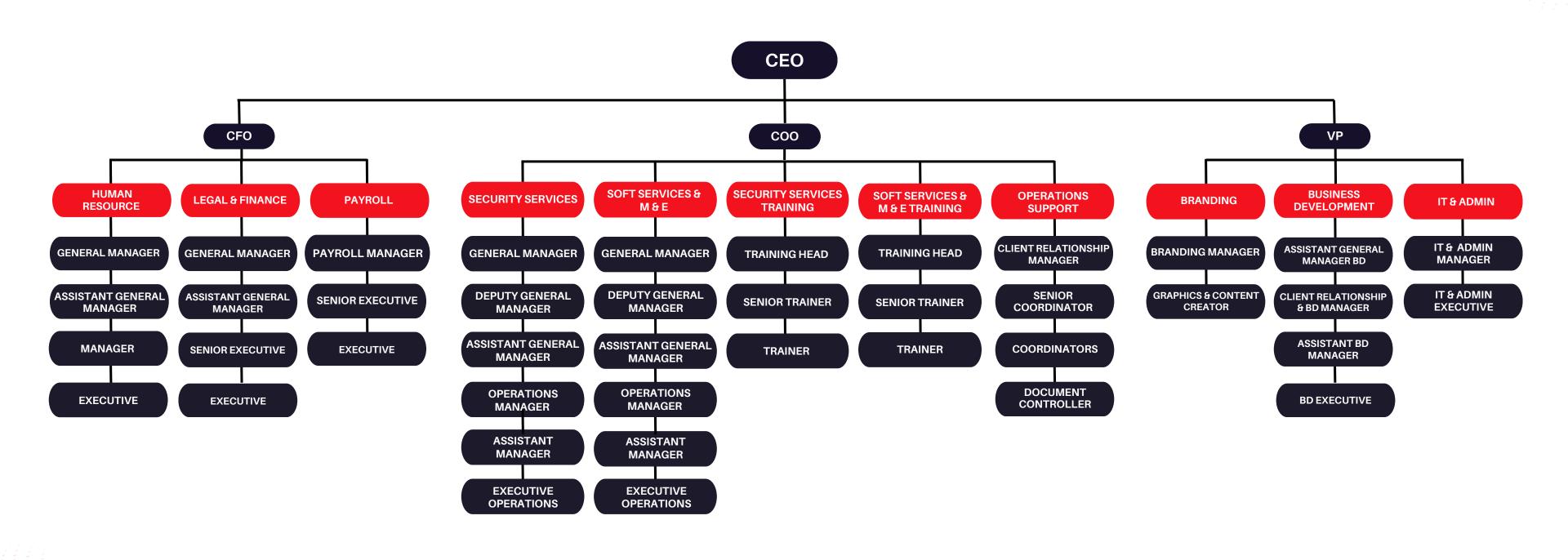


Entrepreneurship Opportunity

Unicare's Risk Policy



# **Team Structure**



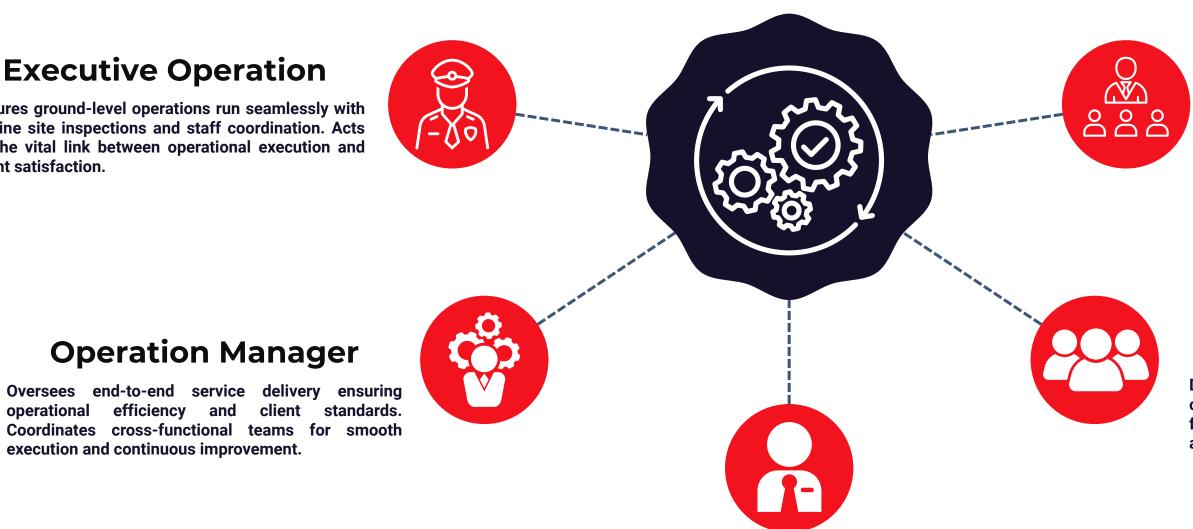
## **Our Team Visit**

### **Executive Operation**

Ensures ground-level operations run seamlessly with routine site inspections and staff coordination. Acts as the vital link between operational execution and client satisfaction.

**Operation Manager** 

execution and continuous improvement.



### **HR Team**

Drives employee engagement, recruitment, and compliance with labor policies and procedures. They foster a productive and inclusive workplace culture across all locations.

**Senior Management Team** 

Leads with vision, driving growth, innovation, and

strategic partnerships. They ensure the organization's

mission is translated into measurable success.

### **Zone Manager**

Manages operations across multiple zones to ensure consistency in service and quality. Bridges strategic planning with on-ground execution for operational excellence.

# **Case Study**



#### ZOHO

The site was facing ongoing cleaning issues, affecting its high standards. After Unicare took over, we deployed 100% trained manpower, implemented strict procedures, and restored cleanliness across the property. Now, it stays consistently clean and auditready.



#### **KOSMO ONE**

Unicare took over complete site security system, deployed trained guards and intelligent monitoring systems. Since implementation, incidents have reduced by 40%, with no major breaches reported. Staff and visitor confidence has increased significantly.



#### **FEATHERLITE**

Despite hiring another security agency, persistent breaches and poor monitoring continued at our IT park. That's when we partnered with Unicare. They implemented robust protocols for visitor, vendor, and material movement monitoring. Backed by a highly trained ex-service team, Unicare brought security under full control and restored confidence across the premises.



#### **MSC TECHNOLOGIES**

We were experiencing frequent delays in M&E service follow-ups and recurring equipment breakdowns. After Unicare took over, they implemented a centralized maintenance schedule with real-time tracking and deployed a highly efficient technical team. As a result, breakdowns reduced by 30%, and overall service quality has improved significantly.



#### **BRIGADE** @ WTC

Brigade was facing serious security lapses due to untrained guards and poor supervision. Unicare took over with a dedicated security team, introduced ex-service personnel, and enforced strict SOPs with 100% attendance. Today, the premises are secure, incidents have dropped, and residents feel fully protected and confident.



#### **AVALON TECHNOLOGIES**

Avalon was facing rising complaints in housekeeping standards, driver coordination, and pantry services. Unicare stepped in with a trained support team, introduced real-time tracking, and implemented service-specific SOPs. Soon, cleanliness improved, drivers became more reliable, and pantry operations ran smoothly leading to higher overall satisfaction.



#### RAMANUJAN IT PARK

Ramanujam IT Park was experiencing frequent security lapses and unmonitored access points. When Unicare took over, we deployed 100% trained security personnel, enforced strict access protocols, and introduced smart surveillance systems. Today, the premises are tightly secured, with zero major incidents and full confidence from tenants and staff.



#### WORKEZ

WorkEZ was struggling with inconsistent housekeeping, delayed technical support, and unorganized pantry services. Unicare stepped in with a skilled team, implemented task-specific SOPs, and introduced real-time service tracking. Now, the workspace remains spotless, technical issues are resolved promptly, and pantry services run seamlessly boosting overall employee satisfaction.

# **Our Key Clients**

INFORMATION TECHNOLOGY &









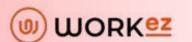


























REAL ESTATE &

































RETAIL, HEALTHCARE & INSTITUTION



















AUTOMOBILE & ENGINEERING



























































# **Connect Us**

## **For Enquiries**

sales@unicareservices.in +91 9677088801 & 9677088805



## **OFFICES IN INDIA**

We operate across major Indian cities.

Chennai | Bangalore | Hyderabad | Pune | Mumbai | Delhi | Gurgaon | Coimbatore









